Island Health Performance Measures





Year to Date Performance	1.6%	Performance Assessment		Red
Island Health Target	Less than or equal to 1.4%	Performance is significantly outside acceptable range; take action and monitor progress.		

What do we measure and why?

The timeliness of treatment is vital to patients. Postponing a patient's surgery on the same day they are scheduled for surgery is distressing to a patient. The reduction of wait times and waitlists is an Island Health priority.

Postponing a surgery on the day can be due to a variety of reasons, including patient criteria not being fully met, staffing availability, hospital/site capacity, and unanticipated scheduling issues (e.g., more urgent/emergent surgeries,).

What is the target?

The 2023/24 target for Same-Day Surgical Postponements is 1.4% or lower.

Lower rates are better.

How are we doing?

As of November 2023, Island Health did not meet the target.

What actions are we taking?

Targeted initiatives to improve surgical flow are being implemented at some of the larger hospital sites.